# POST: Peer Support Worker (HOPE)

**LOCATION: Shipley / Community based across Bradford district**

**GRADE / SALARY:**  **D1 £26,244 FTE per annum**

**HOURS:**  **30 hours per week**

**CONTRACT: 12 Months Fixed Term**

**ACCOUNTABLE TO: Team Leader (HOPE)**

**Purpose of the Job:**

To deliver peer support to clients referred to our HOPE service. You will offer one to one provision for a 6 week or 12 week period as well as assisting people to engage in peer support groups, well-being groups and community activities. Due to the nature of the work, it would be preferred if applicants can speak Urdu/Punjabi to enable them to understand instructions and communicate effectively with the individuals we support.

**Main Duties:**

* Manage a caseload of people, ensuring all are given time and seen regularly.
* Provide one to one support for individuals in a recovery-focused and person-centred way, which builds confidence and helps people to move forward.
* Use your own lived experience of recovery from mental health problems, as appropriate, to inspire and support others.
* Facilitate peer support and/or wellbeing groups.
* Liaise with professionals and organisations across the district including referrers and partners.
* Ensure that client notes are recorded in an accurate and timely manner and kept updated.
* Work in line with all relevant safeguarding policies and procedures, ensuring concerns are escalated appropriately.

**Values and Behaviours:**

* Create and maintain a culture of respect always challenging and rooting out discrimination and stigma.
* Demonstrate a consistent belief in people and tenacity in supporting people to improve their future.
* Be passionate about our work and inspire others to feel the same.
* Be committed to doing things well and always look for opportunities for improvement.
* Model excellent partnership and team working.

**Person Specification**

Listed below are the knowledge, experience skills and values you’ll need to do this job, we will assess these through your application or through tests or interviews after shortlisting.

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| **Knowledge** | **Method** |
| Qualifications to GCSE Grade 4 or above, or significant equivalent experience | **Application** |
| Awareness or knowledge and/or lived experience of the challenges facing people who have difficulties relating to their mental health. | **Application Assessment** |
| Knowledge of the potential role of peer support in mental health services | **Assessment** |
| Understanding of the impact of stigma and discrimination in relation to mental health. | **Assessment** |
| **Experience** |  |
| Experience of working with people with mental health difficulties and challenging behaviour. | **Application**  **Assessment** |
| Experience of managing a client caseload and recording client notes | **Application** |
| Experience of working in a peer support role or of mentoring others | **Application** |
| Experience of using IT systems to record client notes | **Application** |
| **Skills** |  |
| Non-judgmental and supportive interpersonal skills | **Assessment** |
| Ability to manage a caseload and workload effectively | **Assessment** |
| Competent in Word, Excel, Outlook | **Application** |
| **Values** |  |
| A firm belief that all people matter and deserve respect | **Assessment** |
| An evidenced belief that everyone can change | **Assessment** |
| A track record of delivering on your commitments | **Assessment** |
| A personal commitment to equality, diversity, and inclusion | **Assessment** |