# POST: Support Worker (Reach)

**LOCATION:**  **Shipley / community based across Bradford district**

**GRADE / SALARY:**  **D1 £25,235 FTE per annum**

**HOURS:**  **37.5 hours per week**

**ACCOUNTABLE TO: Team Leader (Reach)**

**Purpose of the Job:**

To work as part of the Reach team and alongside the Community Mental Health Teams (CMHTs) to support clients with serious mental illness (SMI) to reach their goals. The post has a predominant co-production element that involves Community Mental Health Team (CMHT), client and community input and partnership working with external organisations. Due to the nature of the work, it would be desirable if applicants can speak Urdu/Punjabi to enable them to understand instructions and communicate effectively with the individuals we support.

**Main Duties:**

* Hold a caseload of clients, providing one to one support for individuals in a recovery-focused and person-centred way, which builds confidence and helps people to move forward.
* Use your own lived experience of recovery from mental health problems, as appropriate, to inspire and support others.
* Involve clients in service design, development and delivery in line with coproduction.
* To establish and facilitate focus groups with the CMHT staff, clients and colleagues to identify barriers and gaps in the service and provide suggested solutions.
* Ensure that client notes are recorded in an accurate and timely manner and kept updated.
* Work in line with all relevant safeguarding policies and procedures, ensuring concerns are escalated appropriately.
* Work closely with other health and social care professionals including statutory and voluntary agencies to ensure that support is joined up and of high quality.

**Values and Behaviours:**

* Create and maintain a culture of respect always challenging and rooting out discrimination and stigma.
* Demonstrate a consistent belief in people and tenacity in supporting people to improve their future.
* Be passionate about our work and inspire others to feel the same.
* Be committed to doing things well and always look for opportunities for improvement.
* Model excellent partnership and team working.

**Person Specification**

Listed below are the knowledge, experience skills and values you’ll need to do this job, we will assess these through your application or through tests or interviews after shortlisting.

|  |  |
| --- | --- |
| **Knowledge** | **Method** |
| Educated to GCSE Level 4 or above, or equivalent experience | **Application** |
| Awareness or knowledge and/or lived experience of the challenges facing people who have difficulties relating to their mental health. | **Application Assessment** |
| **Experience** |  |
| At least 2 years’ experience of working one to one with clients who face challenges with their mental health, including with clients who have SMI. | **Application** |
| Some experience of working in a multi-agency health or social care setting | **Application** |
| Experience of using IT systems to record client notes | **Application** |
| **Skills** |  |
| Non-judgmental and supportive interpersonal skills | **Assessment** |
| Ability to manage a caseload and workload effectively | **Application**  **Assessment** |
| Competent in Word, Excel, Outlook | **Application** |
| **Values** |  |
| A firm belief that all people matter and deserve respect | **Assessment** |
| An evidenced belief that everyone can change | **Assessment** |
| A track record of delivering on your commitments | **Assessment** |
| A personal commitment to equality, diversity, and inclusion | **Assessment** |